



Booking Form

Hirer Information and Consent

Lead Guest Name

DOB

Address

Phone Email

Number of Guests Adults: Children:

Requested Dates Check In: Check Out:

TRAVEL INFORMATION

Yes No

1. Do you require a Ferry booking for a vehicle at a discounted rate? Yes No
**Please Note - additional fees will apply for cars over 2.4m in height, or longer than 5m. Please contact us if this applies and we can discuss the best rates we can obtain.*

Preferred Route **subject to availability* Lymington to Yarmouth Portsmouth to Fishbourne

Preferred Times **subject to availability*

Vehicle Registration Number

By signing below you agree to the booking terms and conditions stated on the following pages.

Date Signature

****Please Note***

Any details obtained will be used for booking purposes only. No details will be passed on to any third party, nor will we contact you directly unless required as part of the booking process or in response to any direct enquiries.

To find out more information regarding last-minute offers, availability or frequently asked questions, please visit our website at www.littlehouseholidays.co.uk or follow our Facebook page, "[Little House Holidays](#)".

We look forward to welcoming you to our Little House at Thorness Bay.



Terms and Conditions

**Address: 13 Medina Rise, Parkdean Thorness Bay,
Thorness Ln, Great Thorness,
Cowes, Isle of Wight,
PO31 8NJ**

Deposits & Payment:

- A provisional booking will be accepted by the owner / host, subject to receiving the agreed deposit amount of £50 via bank transfer within 3 working days. Upon receiving deposit you will receive confirmation for the dates you have now booked. **Please note - ALL bookings are provisional until the owner / host receives the deposit amount agreed.*
- If deposit is not received within 3 working days, it is assumed by the owner / host that provisional booking is no longer required.
- Balance of the hire charge is payable in full 14 days prior to your arrival. If balance is NOT received within this time, the owner / host reserves the right to hire the caravan to someone else. Bookings made with 14 days remaining can only be accepted if payment is made in full and received in 3 working days.
- The hirer shall also pay a refundable security deposit of £50. This is fully refundable at the end of the hire period and returned within 7 days of departure date. The owner / host reserves the right to withhold some or all of the entire deposit and/or bill the hirer for the additional cost of a) replacing and/or repairing all damage; b) all breakages; c) charge for cleaning or removing stains or replacing as new.
- The hirer must inform the owner / host within 12hrs of arrival all breakages / defects or inventory shortages. Failure to do so will result in you (the hirer) being responsible.
- Ferry crossings booked are not subject to any refunds (times may be changeable subject to availability).

General Booking Conditions:

- Bookings will only be accepted from hirers who are twenty-five (25) years of age and above.
- Only the persons on the booking form may stay at the caravan. Over occupancy will not be tolerated.
- ALL changes to a booking are allowed by prior agreement with the caravan owner / host and confirmed in writing.
- The hirer is responsible for the conduct of all persons listed on the booking form.
- Each person listed on the booking form and your guest(s) must be prepared to identify themselves to the park staff upon request and comply with their reasonable requirements.
- The caravan owners reserve the right to refuse any booking and / or reserve the right to terminate any booking at their absolute discretion.
- The hirer shall notify the caravan owners in writing with any changes to person(s) listed on the booking form at the earliest possible opportunity and in any event, prior to arrival at the holiday park.
- Little House is located in Thorness Bay. Parkdean Resorts have their own terms and conditions, some of which may apply to your stay. Please find [Parkdean Resorts T&C's here](#).



Cancellations:

- In the event of a cancellation, the hirer must confirm this in writing, (Cancellations made within 14 days of arrival date will result in loss of deposit amount).
- No refund will be made to the hirer whose hiring has commenced and who vacates the caravan for any reason including emergency at home.
- Once the balance / hire cost has been paid in full, refunds will only be considered in certain circumstances at the owner / host's discretion and subject to the time remaining to the holiday and replacement booking being obtained.

Upon commencement of hire:

- No pets allowed.
- Smoking and vaping is NOT permitted inside the caravan, decking is permitted subject to doors being closed. No BBQ's inside or on the decking under any circumstances.
- In the case of a maintenance problem, the hirer shall contact the owner / host. D.I.Y repairs must NOT be attempted under any circumstance.
- The holiday caravan maybe occupied from 12pm onwards on the first day of hiring. The caravan MUST be vacated by 11am on the last day of hiring. Ready for cleaner to check over.
- Holiday park owners and their staff do not accept liability for any loss or damage to the hirer's property and/ or accidents, injuries, illness, diseases, arising from the hire of the caravan or use of the holiday park, including acts of god or extreme weather conditions.
- No Prams/Buggies to be left open, and used in the caravans As this as been known to Damage Doors and Fittings.
- The caravan is to be left in a clean and tidy condition upon departure.
- Parkdean passes (for activities, swimming pool access and more) can be purchased from the main reception. Further activity information can be found on the Parkdean's website [here](#).

Please note:

- Once we have received your £50 deposit you the hirer has agreed to the full terms and conditions, as above, as applicable at the time of your booking and holiday.
- These terms and conditions do not affect your statutory rights under English law.

IF YOU ARE ASKED TO VACATE THE CARAVAN / HOLIDAY PARK BY THE HOLIDAY PARK STAFF OR THE OWNER / HOST FOR ANY REASON. THE OWNER / HOST SHALL NOT REFUND ANY MONEY PAID.